

Tricity Windows and Doors

Customer Protection Plan

Our only interest at Tricity Windows and Doors is Total Customer Satisfaction. To that end we have developed a comprehensive “Customer Protection Policy” to ensure that doing business with us will be a profitable and rewarding experience.

1. Lifetime warranty on white and solid cream windows.
2. 15 years warranty on painted windows.
3. Lifetime warranty on white steel doors.
4. 15 years warranty on painted steel and fiberglass doors.
5. Lifetime warranty on insulating glass.
6. Lifetime warranty on window hardware.
7. Lifetime warranty on labor.
8. 100%Parts and labor coverage.
9. Transferable coverage to new owner at no charge.
10. No hidden fees or deductibles.
11. If we can't repair it, we will replace it.
12. Guaranteed delivery and installation on set dates. (We know how critical installation of our windows and doors in helping assure the comfort of our customers. This is why we offer our industry's only guaranteed delivery and installation. Here is our commitment to you. If we don't install your project on the set dates we will give you back 10%).
13. We offer free energy audit before installation to make sure that we uncover real customer needs and after installation with complete report to make sure we achieved top level of installation and energy requirements.